

Position: IT Project Implementation Lead

Position Description:

You will lead the organization in the digitization of our operations and planning, communication and updating information as well as utilization and storage of data. You will harness the cooperative synergy of all departments to attain the necessary changes for the fulfillment of our organizational objectives.

Main responsibilities:

- Lead the design, development, implementation, rollout, maintenance, and improvement of digital operation systems
- Strategize digital data collection, recording, utilization, reporting and analysis for management decision-making
- Develop business models on value-add services such as but not limited to On-Demand Collection, Pay-As-You-Throw Schemes, Customer Portals & Dashboards, Sustainability Reporting, and other similar services
- Manage IT vendors involving hardware, software and SAAS providers
- Closely liaise and coordinate with Group IT Team
- Perform continuous requirements gathering and improvement process with all members of our Operations team to enhance digital operations
- Champion and collaborate with stakeholders for continuous improvement
- Advocate and coach, all field operations staff on the usage of digital operation system
- Collaborate with the Sales team in acquisition of new customers by means of demos and mock-ups
- Ensure robustness of our operations in relation to data security, breach protection and business contingency readiness.

Pre-requisites:

- Experience in developing, implementing and rollout of customized IT systems
- Proven track record in documenting and conducting training of customized IT Systems
- IT project management experience (e.g. SCRUM Methodology)
- Conversant in process design and change management
- Strong interpersonal and communication skills
- People-centric mindset with good dosage of business sense
- Experience in the Sustainability sector and knowledge in Power-BI will be advantageous

To apply, email your resume to  jobs@alba-wh.sg